



France Fluviale

Location de bateaux sans permis.
Loueur officiel Linssen Yachts.

IMPORTANT INFORMATION REGARDING COVID – 19 as of 17th March 2020

First of all, we sincerely hope that all of you, your families and colleagues are well.

Further to the French governments' announcements last night, France has now issued strict restrictions to help contain the spread of the virus. We have also heard today that the VNF (French waterways board) is shutting all the canals and rivers until the 20th April 2020.

We have consequently closed our bases in Burgundy and on the Canal du Midi.

For any bookings which were due to commence before the 20th April and are now affected by the closure of our bases and the waterways, the following terms from our general conditions of hire are applied:

6. FORCE MAJEURE – The Company accepts no liability or responsibility if the Hirers holiday is cancelled or altered due to Force Majeure.

9. NAVIGATION – The Hirer must conform to the laws governing inland waterways navigation as well as to the instruction given by the Operator and by the navigation authorities. If advised of an infringement of this condition the Operator may repossess the boat and the Hirer will be responsible for all expenses incurred even in excess of the security deposit. All navigation at night, racing, or towing of other vessels, or subletting or loan of the boat, is strictly forbidden. The Company accepts no responsibility and will make no refunds for any interruption to the Hirers' cruises due to repairs, flooding, drought, strike or any cause beyond the Company's control. The Company or the Operator reserves the right to recall the boat or restrict cruising areas if unusual or hazardous conditions prevail. No minor can control the boat without the supervision of an adult.

Under these conditions there is no refund possible on existing bookings.

However, in light of these exceptional circumstances, France Afloat/France Fluviale will honour changing your cruise **for both the 2020 or 2021 boating holiday season**. This is subject to availability, price period and on the understanding that the cancellation conditions apply only to the original booking.

To re-arrange your holiday and obtain details specific to your own booking, **please contact our reservation team by email only** on Boats@franceafloat.com.

The current situation is un-precedented and we are aware that it is particularly difficult for all. We would ask you for patience and understanding and assure you that we are doing our best to try and accommodate you and help as best we can.

The France Afloat/France Fluviale Management Team